

# RETURN MATERIALS AUTHORIZATION (RMA) Request Form



A Return Materials Authorization (RMA)# is **REQUIRED** for all equipment returns to AMS. RMA requests are typically processed as quickly as possible from date of receipt. Please call to get status updates. Incomplete, erroneous, or missing information may delay processing your request.

Call or email AMS for RMA number	
RMA#	
Date	

Please read this form carefully, provide the requested information, sign, date and return to Aqua Marine Supply in the package with the product in question.

### Customer Information:

Customer Name:		Contact Name:	
AMS Invoice:		Contact Phone:	

### Reason for Return:

- Warranty Evaluation     
  Return for credit     
  Did not order  
 Non-Warranty Repair     
  Sample/display return  
 Other \_\_\_\_\_

### Returned Product Information (use back of form if extra space needed):

QTY	Returned Item Description	Detailed Explanation of Issue

This Return Materials Authorization is requested as per AMS standard warranty, terms, and conditions which I have read and understand

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date